MATTHEW B. TAYLOR
MYMAMMOTHTECH
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IT/IS Manager | Senior Network Administrator | IT/IS Consultant

An innovative, dedicated, multi-talented IT professional with demonstrated success, Directing, developing, implementing, securing and documenting Microsoft Windows NT – 2022 Domain and Active Directory integrated networks, Microsoft Windows 98SE – 11, Workstations Windows NT 4.0 – 2022 Servers, Exchange Server 5.5 - 2019, and DNS, DHCP, file and print sharing, voice over IP phone systems and incorporating Macs into Microsoft domain environments. Proven ability to lead and motivate teams focused on maximizing productivity. Track record for consistently delivering technology solutions that improve performance, enhance business functionality and reduce operational expenses.

More than twenty years of Information Technology experiences includes:

Database Management	Telecommunication Management	Network Security
QA Procedures Development	Needs Analysis/Capacity Planning	Email Administration
Team Building	Systems Documentation	Data Storage/Data Security
Project Management	Systems Standardization	Disaster Recovery Planning
Network Installations	LAN/WAN Design Administration	Web Site Maintenance

Experience

Common Ground Relief   **April 2006 – October 2006**
New Orleans, Louisiana
Volunteer
Provide short term relief for victims of hurricane disasters in the gulf coast region, and long term support in rebuilding the communities affected in the New Orleans area.

- **Project Manager**
  Oversee the house gutting projects in the lower and upper 9th wards. Assign leaders to crews and crews to neighborhood project areas. Assist in myriad of tasks ranging from lunch delivery coordination to community relations to strategic planning and documentation of progress. Work directly with the residents in a neighborhood grouping of roughly nine blocks, in cooperation with the residents in their assigned areas.

- **Security Coordinator**
  Responsible for directly supervising the volunteer security staff and works closely with other residents to maintain and promote safety in the lower and upper 9th wards. Develop, administer and enforce policies and procedures.

- **Grounds Crew Coordinator**
  Routine grounds maintenance needs, set priorities, and make work assignments. Conduct a quality check of work in progress or upon completion to assure acceptability.

Professional Experience

MyMammothTech   **January 2010 –Present**
Mammoth Lakes, California
Owner, Network Administrator/Engineer, Web Developer, Project Manager

> MyMammothTech.com provides a cost effective, reliable, turnkey solution for the business and residential communities' continuities, reducing your risk via implementation of best industry controls and practices. MyMammothTech.com is an Internet Technology service provider, a faster and more efficient option for delivering and managing IT services including application development, website creation or modification, hosting, and equipment purchase/repair/deployment, network installation or modification and security services. Our services allow you and your staff to concentrate on your core business goals – the ones that generate revenue.

The Westin Monache Resort, Intrawest   **December 2012 –June 2013**
Mammoth Lakes, California
IT/IS Manager

> Systems and Network Administrator, making all IT/IS and technology decisions. Providing support for clients running Microsoft Windows XP and Windows 7; as well as servers running Windows 2003 Server, Terminal Server, and UNIX Servers.

Carmichael Business Technology   **December 2008 –November 2009**
Mammoth Lakes, California
Senior Network Administrator/Engineer, Web Developer, Project Manager

> Senior Systems and Network Administrator, assisting in making IT decisions and, providing on-site and remote support for a variety of clients running Microsoft Windows and Apple operating systems. Provided support to clients using a wide range of Microsoft and other custom applications. Support servers running Windows 2000/2003/2008 Server, Terminal Server, and Exchange 2000/2003/2008 Server.

Independent Consultant   **December 2006 –November 2008**
Chicago, Illinois
IT/IS Consultant/Project Manager
Senior Network Administrator/Engineer/Project Manager, Phone System Administrator, Consultant

- **Atlas Software Technologies, Infra-IT, SmartBlast Inc., Fortune Group International, Inc., Micro-Tech U.S.A., Robert Half Technology and Technology Support & Solutions, Inc.**
  Senior Systems and Network Administrator, assisting in making IT management decisions and, providing support for a variety of clients running Microsoft Windows, UNIX, Linux, and Apple operating systems. Provided support to clients using a wide range of Microsoft and other custom applications. Support servers running Windows 2000/2003/2008 Server, Terminal Server, and Exchange 2000/2003/2008 Server.

Independent Consultant   **January 1996 – April 2006**
Dallas, Texas
IT/IS Consultant
Provide support and consulting services including web development, hosting and maintenance, and e-Mail hosting and maintenance for a variety of clients.

- **DirectConnect Computer Services and NetCom**
  Phone System Administrator, assisting in making IT management decisions and, providing support for a variety of clients running Microsoft Windows, UNIX, Linux, and Apple operating systems. Provided support to clients using a wide range of Microsoft and other custom applications. Support servers running Windows 2000 Server and 2000 Advanced Server, Terminal Server, and Exchange 2000 Server.

Previous Experience

Technical Lead   PerotSystems, Plano TX
IT/IS Consultant   Resource Technologies, Addison, TX
Sr. Network Administrator\Engineer   Resident Data, Inc., Richardson, TX
Network Administrator\Consultant   Impact Innovations Group, Inc., Dallas, TX
Senior Network Administrator\Consultant   Populi, Inc., Dallas, TX
Computer Technician\Sales Rep   CompUSA, Lewisville, TX
Computer Technician\Sales Rep   Computer City, Dallas, TX
Computer Technician\Mac Specialist   M&A Technology, Addison, TX

Education

J.J. Pearce High School (RISD), Richardson, Texas, Graduated May 1997

Training/Workshops

Security Clearance: Secret, 1998
Apple Certified: Software, Hardware, and PowerBooks, 1999
Apple Product Professional: June 2000
CCNA\CCDA Cisco Certification Class: June 2001
2152 Implementing Microsoft Windows 2000 Professional and Server: October 2001
2153 Implementing a Microsoft Windows 2000 Network Infrastructure: February 2002
CompTIA A+® Certification: September 2008

Technical Expertise

Hardware   Servers (Compaq, Dell, HP), Switches/Hubs (UniFi, Ubiquiti, Cisco, Intel, 3COM), Routers (UniFi, Ubiquiti, Cisco), Firewalls (UniFi, Ubiquiti, Cisco Pix, 3COM, WatchGuard, Check Point), Printers (local, network), personal computers (desktop, laptop), Scanners, Apple, InterTell and Cisco Telephone/VoIP systems

Software   Microsoft Windows Workstation 95 through 11, Microsoft Windows 2000 through 2022 Server (Standard/Advanced/Web/Data/Hyper-V), Mac OS 7.1 – macOS, Microsoft Windows Active Directory, Microsoft Exchange Server, Microsoft Proxy Server, Microsoft Internet Security and Acceleration Server (ISA) (2000, 2004), Microsoft Windows (DNS, WINS, DHCP), TCP/IP, Microsoft Systems Management Server (SMS), Microsoft SQL Server, Microsoft Routing and Remote Access, Microsoft Windows Terminal Server, Microsoft Internet Information Server (IIS), VMware, Intel Device View, Backup Exec, Firewall Management, Protocol Analysis, Remote Access, Imaging Systems, Voice over IP, Network Management, LANs, WANs, VLANs, and Intruder Detection, MS Office, WordPerfect, Macintosh Support, Database Support and Report Writing, Lotus 1-2-3, MS FrontPage, QuickMail, Lotus Notes, Visio, Oracle Client/Server Administration, Crystal Reports, Norton AntiVirus, Symantec AntiVirus Enterprise Editions, TrendMicro, Symantec Ghost

Networks   Novell 3x, Windows NT 4.0 through 2022, UNIX, macOS, UniFi, Ubiquiti
Language   Batch, DOS, HTML, VBS, PowerShell

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References Available Upon Request